



SkiingItaly.net

Terms & Conditions

Your contract is with Dolomity Tour trading online as SkiingItaly.net

Dolomity Tour, Company Registered in Silesia, Poland, reg 05148 Ministry of Economy, Department of Tourism.

1. Making a booking and payment

Bookings are made by telephone or in writing directly with a member of our Sales Team. A written confirmation from the client, by email or mail, confirms and blocks the reservation for the client, in the form of a booking number. However, the booking and contract between the client and Skiing Italy is not formally confirmed until we have received the 35% deposit.

In the case of a telephone booking made within 3 weeks of departure and where payment is made by Visa, MasterCard, Delta or Switch, a contract shall come into existence immediately we orally confirm the booking.

2. Deposits

35% of the Total Price is payable immediately upon confirmation of booking. The balance of the booking reservation (including any additional extras or modifications from the time of the initial booking confirmation) is payable in full no later than 3 weeks prior to arrival time.

Bookings are confirmed on receipt of payment of the deposit when a confirmation invoice will be issued.

This documentation should be carefully checked and we should be informed of any corrections within 10 days of receipt as it may not be possible to make changes at a later date. Bookings made within 3 weeks of departure must be paid in full at the time of booking. If payment is not received in full on time, we reserve the right to cancel your holiday and levy cancellation charges in accordance with the "Cancellation" section below.

3. Literature accuracy (web / brochure / descriptive)

We have done our best to ensure that all descriptions contained in our website, brochure and general descriptions are correct and accurate in accordance to the latest information available at the time of publication.

We will notify you of any changes when you make your booking. The photographs featured are there to give a general impression rather than details. There may be items of furniture etc which have since been changed or removed from the accommodation.

4. Booking alterations

An alteration made within 3 weeks of departure constitutes a complete holiday cancellation (with appropriate cancellation charges being incurred) and new arrangements made will then be treated as a new booking.

The only exception to this is the substitution of a party member where the original person is prevented from travelling provided we are notified 21 days prior to departure.

5. In the event of a complaint concerning your holiday, you should immediately report it to the Skiing Italy representative in the resort and/or the Skiing Italy office as well as to the relevant supplier, specifying in writing all the relevant details in order for us to undertake a thorough investigation. If the matter cannot be resolved on the spot and you wish to take it up on your return, we must be notified in writing within 28 days of your return holiday date. Should it prove not to be possible to settle the dispute in an amicable way, you may refer the matter to a court of law.

6. Should you have to cancel, the person who confirmed the booking or Lead Name of the Party, should immediately inform us in writing. Cancellation charges are as follows and applicable from the day we receive written notification.

71 days or more prior to arrival Loss of deposit

70-43 days prior to arrival 30% of total price

42-29 days prior to arrival 45% of total price

28-15 days prior to arrival 60% of total price

less than 14 days prior to arrival or no show 100% of total price

8.Cancellation by us

We do reserve the right to cancel your holiday. In the unlikely event of this happening – other than the failure on your part to pay us the final balance by the due date detailed on your confirmation invoice – we will offer you the choice of either purchasing another holiday from us and receiving or paying any price difference or cancelling your holiday and receiving a prompt and full refund.

9.Special requests

Please let us know any special requests you may have at the time of booking. Although we cannot guarantee it, we will do our best to meet your request but failing to do so will not constitute a breach of contract on our part.

No variations shall be made to the above conditions unless written and signed by Wladyslawa Jura. The contract between Dolomity Tour and the client is subject to European Union Law.

10.Insurance

Public Liability Insurance is compulsory when traveling with Dolomity Tour and has been included in the price. The details of the insurance underwritten by Signal Iduna are available for download from our website.

11.Links

.Any links featured on this Site have been included for your convenience only. The inclusion of a link does not imply that we endorse or accept any responsibility for the linked site, its content or its provider.

Access to a linked site will be subject to that site's own terms and conditions, to which you should refer. The prices quoted are subject to change if major currency fluctuation occurs between the time of the quotation and receipt of the final payment for the event.

Prices are inclusive of VAT.